GREY POWER



QUARTERLY NEWSLETTER **SUMMER ISSUE 2022** Pania of The Ward System Page 4. Citizen's Civic Award to Grey Power Secretary Page 9

The Napier and Districts Grey Power committee wishes all our members and families a very Merry Xmas, a prosperous and healthy New Year.

GREY POWER NAPIER

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PRESIDENT'S REPORT

Kia ora everybody, we've had a busy and interesting two months since our last newsletter.

Local body elections. Our general meetings in August and September gave us the opportunity to meet the candidates standing for the Regional and Napier City councils



Bruce Carnegie President

plus who could be our future mayor for at least the next three years. These candidates' meetings every three years always prove to be successful and I have had many calls from members who appreciated this opportunity to see, hear and meet the candidates, which helped them decide who to vote for.

Now that election is over, we congratulate all the successful candidates and wish each one every success as a councillor representing their respective wards for the next three years, and Mayor Kirsten for her re-election. To the other candidates who didn't quite make it we thank you for your sincerity and time sharing with us your desire to represent the people of Napier. Also, a big thank you to the Grey Power committee and helpers for all the hard work you put in to making the meetings the success that they were. Thank you everyone.



Candidates at our meeting waiting to speak

Sandy Keen from ACC was our guest speaker for our October meeting. Sandy shared with us some information about "Injury Prevention" (see article on page 5) It is very scary to learn than ACC receives over 5000 claims a day for accidents and 50% of all the falls that happen are older people. Falls can be very serious especially for seniors. She gave us some good ideas on how we can keep safe.

International Day of the older person. Saturday
1st October. This year we had a baking competition
with live entertainment at the War Memorial Centre
which proved to be very enjoyable for everyone who
attended. There were eight baking entries and each
showed amazing presentation and taste, all participants
received acknowledgement for the high standard of
their baking. I was very honoured to be one of the

judges. (see article and photos on page 6). To celebrate this special occasion, we thank Napier City Council as the major contributor supported by Age Concern, the Positive Ageing Advisory Group and Napier Grey Power.



Judges sampling the goodies

Membership. Now that we are half way through our financial year it is a big thanks to you all for your continued membership and support. With the membership at 1300 this certainly gives us a respected voice within the community. Greatly appreciated.

New Members. One of the ways that encourages new members is through word of mouth, in other words we have many new members who joined due to members

sharing the benefits and what Grey Power do, to their friends, family and neighbours. To help, you can go to our website **www.napiergreypower.org** pick up some brochures on display at our monthly meetings or I can drop some off to you. Another idea is to share your newsletter.

Discount Book. We are in the planning stage of putting together the next Discount Book for 23/24 and we're asking if you know of any business that you think could benefit from being in the book, please let me know and I will contact them. The new Discount Book will be delivered to you at the same time you receive your next year's new membership card.

Christmas Luncheon. Tuesday 29th November. (See the notice for details on back page.) Due to Covid last year we weren't able to have our Christmas luncheon so looking forward to our final meeting for the year at the Pukemokimoki marae.

Many of you enjoy this time together but to those members not able to make it we wish you all a very merry Christmas, an enjoyable holiday season and look forward to 2023 and our first general meeting on Tuesday 21st February.

Best wishes everyone.

Bruce Carnegie | President



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Why I support Napier's full ward system.

By Cr Maxine Boag

This year's council election in Napier proved to me how

important it is to have the ward system that we do. In it, the city is divided into four electoral areas and residents in each ward elect two or four candidates who they believe will best represent them.

If we were to revert to city-wide voting, with all voters being able to elect all 12 council members, affluent suburbs would be over-represented on council and representation of the poorer suburbs and their residents would be likely to disappear.

You can see from the election's final figures that the wards covering the richest areas - Taradale and Ahuriri - had more than enough votes to elect the whole council.

Add together Taradale, with 8,415 votes and Ahuriri with 3835 and you get 12,250 or two-thirds of the total 18,177 votes cast.

In comparison, the more deprived areas of the city had only one third the total when put together – 3,295 from Nelson Park ward and 2632 for Onekawa-Tamatea - 5.927 votes.

In a city-wide "at large" election, our neediest communities would have no guaranteed voice, no one sticking up for their community as their representative.

With the At Large system, communities of interest particularly in poorer areas are easily overlooked as none of the elected members has responsibility for them. At Large councillors represent "everybody" which often doesn't include minority groups, people in low socio economic areas and ethnic communities. These residents often have greater needs which affect their well-being, and deserve to be heard.

The job of council is to serve all the people of Napier. I believe Napier's full ward system helps us do that.

Legends say that hummingbirds float free of time, carrying our hopes of love, joy and celebration. The hummingbird's delicate grace reminds us that life is rich, beauty is everywhere, every personal connection has meaning and that laughter is life's sweetest creation.



Volunteers **NEEDED**

The Art Deco Trust has been working on behalf of the Hawke's Bay community for over 30 years in the preservation of our Art Deco Heritage.

Our wonderful volunteer network is the backbone of our charitable organisation. The Art Deco Trust is a 7 day operation both in the Art Deco Shop and our guided walking tours of the city.

We need passionate people like you to continue this life-long work. If you are interested in knowing more, please contact us on email:

walks@artdeconapier.com

or pop in and say hello and have a chat to our volunteers and staff.

Visit our website to get to know us better: www.artdeconapier.com



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ACC – staying safe.

Guest speaker at our October meeting was Sandy Keen, (pictured below) Injury Prevention Partner for ACC covering Hawke's Bay and the Manawatu regions. Sandy's role in ACC is to promote safe and resilient communities by reducing the severity and rate of injuries.

Sandy told us that research has showed that 90% of all injuries are preventable and yet ACC accepts around two million injury claims per year, equating to more than 5,000 claims per day. These claims cost more than \$3.5 billion annually incurring over eight million lost production days.

For Napier, ACC injury claim rates between 2016-2021 are shown in the graphic below:

			Napier City	New Zealand	5 Year Growth	TLA Rank (1 = best) (67 = worst)
Population			66,700	5,122,600	7%	
ACC injury claim rate ²			45,757	38,044	(4%)	62
ACC entitlement injury claim rate ²			3,700	3,284	20%	38
1=TLA / LBA is	allo cated based	on claimants residenc	e at the time of acci	dent		
ACC injury of	aim rate		▼			
	ACC injury	laim rate (per 100	,000) for Napier	City: 2016 - 202	1	
60,000.00						
50,000.00	•	_	_			_
40,000.00	•	-	•	—	-	
30,000.00						
20,000.00						
10,000.00						
0.00						
	2016	2017 Napier City		2019 2 → New Zeala	020 nd	2021

The graphic shows Napier is rated 62nd out of the 67 Territorial Local Authorities (TLAs) with 67 being the worst. This means we have lots of work to do Napier!

Nationwide ACC injury prevention programmes that are being delivered in the Hawke's Bay region include:

• SportSmart – Implemented across multiply sports codes to help players enjoy an active lifestyle and

Silver Sneakers

Seniors Strength Training

Supervised by 2 personal

trainers Improves your

Strength | Balance

Endurance and Fitness



06 843 7478 | info@baycitygym.co.nz 129 Latham Street, Napier

- minimise injuries by encouraging robust warm-ups/ cool-downs and concussion prevention - https:// www.accsportsmart.co.nz/
- Community Strength and balance classes There are around 72 classes operating in Hawke's Bay with over 1,000 older people attending weekly. Types of classes include Tai Chi, gym workouts, exercise to music, aqua aerobics, line-dancing and sit-and-be-fit https://www.livestronger.org.nz/
- DRIVE ACC and Waka Kotahi promote this interactive website to help people of all ages gain their Learner, Restricted and Full licences. There is also a specific section to support people who are teaching someone to drive. - https://drive.govt.nz/

Sandy says early intervention to prevent injuries is important in improving community health and wellbeing. The key to the success of any injury prevention initiative is for stakeholders at all levels of the community to work together to address the underlying social, behavioural and environmental barriers that hinder people from reaching their full potential.







We are pleased to offer gold card members a 5% discount on new curtain or blind orders, valued at over \$400.

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International Day for Older Persons

Saturday 1 October was International day for Older Persons, Representatives from Grev Power, Age Concern Napier, Napier City Council and the Positive Ageing Strategy Advisory Group worked together to plan an event to celebrate the contribution of older people in our city.

A baking competition was held at the Napier War Memorial Centre with a requirement for bakers to be 60+. A free afternoon tea was provided for those who wished to celebrate with us and enjoy musical performances from Liberty Fowler, Rae Carton and Jason Wawatai.



Master of ceremonies, Brayden Coldicutt hosted and announced the winners of the baking competition judged by Grey Power President Bruce Carnegie, Central Branch NZ Chefs award winner Zahra Jawad Mohamad Abdullah and Purple Patch founder Helen

To top it off the entrants were gracious enough to let the crowd eat the winning baking.



Pictured above: Jason Wawatai, one of the performers at the IDOP event.

Pictured left: IDOP MC Brayden Coldicutt congratulated Sook Hua Lee for her dou buns which claimed first place in the International category.

Pictured below: Liberty Fowler entertaining the IDOP attendees.



Work begins on new look Napier War Memorial



The Roll of Honour plagues and the Perpetual Flame will be returning home to Marine Parade, taking pride of place in an outdoor setting next to the existing War Memorial building.

Local firm Atkin Construction Ltd has taken over the site and work is underway.

As well as the memorial elements, there are several special features to the design. These include water features, a mauri stone, artworks, seating, and five flagpoles, to allow the flags of the armed services, the merchant navy and the national flag to be flown at the same time.

The design acknowledges the original 1950s design by the late Guy Natusch, based on the recommendations from the heritage architects endorsed by Mr Natusch. The War Memorial, built by public subscription in 1957, once stood outside the building.

It was later enclosed within a fover inside the building during the 1995 renovation.

The combination of respectfully restored pieces and new features honours the memory of those who made the ultimate sacrifice, says Kirsten Wise, Mayor of Napier.

"I am excited to see the development unfold over the next few months. This is a special moment for us and the community."

The fact members of the public wishing to pay their respects to those who served will be able to do so at any time with the new setting outdoors is also important, she says.

The floral clock, currently undergoing specialist restoration, will also return to Marine Parade and a new location, several metres south towards the Soundshell.

For more information, go to napier.govt.nz #napierwarmemorialproject







ABBA-SOLUTE HIT SHOW RETURNS TO NZ!

Dancing Queen: A Tribute to ABBA Touring New Zealand, Nov-Dec 2022

New Zealanders will be able to dance their way into the festive season this year when Dancing Queen: A Tribute to ABBA tours from 4th November to 19th December.

Direct from Australia, the well-travelled show returns for its first NZ performances since 2020 and will stop at a mammoth 33 venues in 46 days.

The show brings new cast member Brit Jess Driver - in the role of 'Agnetha' – to perform alongside Australian Zac Coombs as Bjorn and South Africans Giselle Bouwer as Anni-Frid and André Behnke as Benny.

Producers Showtime Australia used the forced 'downtime' during the recent pandemic to revamp production on the show so even repeat attendees will find the show fresh and fun.

"Abba is famous for having those catchy classic tunes that never get old so it's a hard show to get sick of!" says vocalist Bouwer.

The show promises over two hours of Abba's biggest hits each night, all performed live on stage by a handpicked 8-piece international cast, with world-class production and visuals to accompany. Tracks such as

Mamma Mia, Dancing Queen, Waterloo, Knowing Me Knowing You, Money Money, Super Trouper, SOS, Fernando, Voulez-Vous, Gimme Gimme, Chiquitita, The Winner Takes It All and Thank You for the Music have all made the set list and are bound to turn each event into a joyous singalong.

Tickets for all events are available now, but selling quickly. To book, visit your venue's website or box office, or go to dancingqueenshow.com.au for more information.





Isabel Wood – recipient for 2022 Citizens' Civic Award. By Maxine Boag



Napier Grey Power, along with the Taradale Senior Citizens Association, nominated our secretary Isabel Wood for a Citizens' Civic Award for the outstanding volunteer service she has given to both organisations and the community for many years. She received the award from the Mayor at a special ceremony in September.

President Bruce Carnegie described her as someone whose service, support and leadership has contributed to the continued success and growth of Grey Power.

As our secretary for the last five years, Isobel has taken minutes of the committee's monthly meetings, managed all correspondence, written reports from Grey Power meetings (many for this newsletter), attended many external meetings as a representative of Grey Power, written reports from those, contributed to the newsletter and presented submissions to Council.

"Isabel's communication skills, knowledge, integrity, willingness to help others through her dedication to

Grey Power Napier and what it stands for and the service she has given through the years as an active volunteer in our view truly makes her an excellent recipient for the Citizens' Civic Award," said Bruce.

Margaret Coldstream, secretary of the Taradale Senior Citizens said that when Isabel stepped into the President's role, she "brought her wealth of experience, expertise and skills, spending many selfless hours in the

"Her hard work, dedication skills and her attention to details steered the club through four difficult years especially with the impact of Covid 19."

"On a personal level Isobel is well liked and respected. She is well known for her caring and compassionate nature epitomised by making it her business to support and know members personally and is always ready to help and promote the friendship ideals of the club."

Congratulations, Isabel, for well-deserved recognition for your dedication and hard work.

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enliven Maximising independence for older people living in our communities

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SAFER NAPIER WORKSHOP REPORT by Isabel Wood

Once again Bruce and myself attended the Safer Napier annual workshop held recently at the Napier Sailing Club in Ahuriri, welcomed by Mayor Kirsten Wise.

We were allocated tables – three in all – with different topics to discuss, working together to achieve positive results was the theme of the meeting.

Topics discussed included Safety, Intimidation, Crime, Water Safety, Mental Health, CCTV cameras, Homeless people and the new Ambassadors for the CBD who were ready for the influx of cruise ship visitors. More CCTV cameras were to be installed to help combat crime.

Connecting people with the services they need was also very important, as was keeping families safe across the city.

I attended the Water Safety group and was very interested in the goals they have – not just surf patrols on our beach, which of course, is not a safe beach. New signage warning locals and visitors of this have been installed, as were rescue buoys for which training was needed.

This group also worked with the NCC targeting hotspots and were also involved with Civil Defence when flooding occurred to provide more support, and of course tsunami advice.

The next group attended was the Community, Social inclusion and Cultural diversity and workshops are held regularly as there is always something new to learn. Setting up a Hub for the homeless with Kainga Ora was being worked on at present and would include showers and lockers for them to use.

Preparedness for events all need procedures in place and having a household plan was very necessary. Emergency bags should include food, water, medication, change of clothing for everyone, and some cash as ATM's possibly out of action particularly in an earthquake for tsunami situation.

Also in attendance was the Fire Service group which focused on fire safety in the home – we were reminded that we only have 3 minutes to evacuate. Having smoke alarms are very necessary, as is having an escape plan. School children are encouraged to leave the house and go and stand at their letter box.

Community Patrols had 180 volunteers and five cars, partnering with the Police and Fire Service and were doing excellent work. Knowing your neighbours is also important. An interesting fact for me was that new housing developments were more airtight with double glazing and better insulation – not so safe for firefighters.



What sorts of situations is PHONE 105 for?

You can use 105 to report non-emergency situations online or via the phone, such as when your car has been stolen, your property has been damaged, or you want to give Police information about crime in your area.

The key message is that if it's happening now or just happened and there's a threat to life or property, call 111. If it's already happened and there's no immediate danger, use 105.



by Stuart Nash MP

When we look around the world, there is no doubt that things are getting gloomier. You've probably seen the headlines about Europe's energy crisis, worldwide supply chain issues, and inflation in the United States. While there will be some challenges ahead for us too, there are many reasons for New Zealanders to be optimistic about

the future – and I would like to share some of them with you.

Together, we've ensured that our economy has pulled through the pandemic better than the Global Financial Crisis. New Zealand's debt is low, GDP is up, our exports are in demand, and we're seeing more people in work, with higher wages, making both families and our economy stronger.

New Zealand is starting the next phase of our economic recovery in a stronger position than many, despite facing the same global headwinds. That's because we've built unique advantages that give us reason for optimism.

Take, for example, our Government's focus on securing New Zealand's clean, green brand. This has given the country an economic advantage – boosting exports,

tourism and business investment. Our ongoing investment in renewable energy has also helped shelter us from the energy crisis that European nations are facing right now.

All of this means that we're able to move forward with our plan to build a high wage, low emissions economy that gives New Zealanders economic security in good times and bad. To do this, we will continue to support local businesses to thrive, and grow jobs and wages, as well as continuing to drive home the country's unique advantages.

On top of that, we're able to target investment into critical services to continue building more homes, upgrading schools and health facilities, and improving roads and transport, while at the same time bringing down debt further.

While the fundamentals of our economy are strong, we know that things are tough right now for many people. That's why we supported households with their cost of living, by giving fuel tax cuts, the Cost of Living Payment, the Winter Energy Payment, action on supermarkets, and lots more.

Just as our Government is right alongside New Zealanders in tough times, we will continue to be right alongside local businesses, workers and families as we take the opportunities that lie ahead.

Stuart Nash

MP for Napier

Minister for Economic and Regional Development, Minister of Forestry, Minister for Small Business, Minister of Tourism

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GREY POWER NAPIER AND DISTRICTS ASSOCIATION INC

Napier Positive Ageing Strategy Update October 2022

The Napier Positive Ageing Strategy Advisory Group (PASAG) was established in late 2021 and two independent co-Chairs, Peter Grant and Lexia Puna, were appointed by the Mayor.

The Group of approximately 20 agencies and providers who support older people in Ahuriri/Napier has been working together to develop an Action Plan for each of the seven priority areas identified in the

Positive Ageing Strategy.

PASAG is in the final process of prioritising the actions in the Plan. In the meantime, some actions are being delivered, like the celebration for International Day of Older Persons as an example.

The seven priority areas (in no particular order) are:

- Being informed and involved Kia mōhio, kia mahi
- Being safe Kia haumaru
- Community spirit Te wairua hapori
- Getting around Hāereere
- Health & wellbeing Hauora & oranga
- Housing Ngā whare

• Things to do – Hei mahi.

PASAG will present the Action Plan to the new Council. The aim of the Strategy is to improve the lives of older people in Napier, and the PASAG will play a key role in monitoring progress of the Strategy's actions.

Find out more about PASAG and share your feedback and ideas here: https://www.napier.govt.nz/napier/community-development/about-our-community/napiers-positive-ageing-strategy/positive-ageing-strategy-advisory-group/



The whole team behind the Positive Ageing Strategy Action Plan

Ngā Pakeke o Maraenui

Two issues ago, a picture of a group of mostly Māori elders all sitting round a table featured on the cover of the Grey Power newsletter. Who were they? Apart from the picture and caption "Ngā Pakeke o Maraenui" no story accompanied the photo.

So here's the explanation. This group of 25-30 elders (Pakeke) meet once a week on Monday mornings in a church building in the Maraenui shopping centre, under the auspices of Napier's Age Concern. They have speakers, activities and fellowship to keep them occupied.

Currently one of Age Concern's largest and most active groups, these residents spend a couple of hours together singing songs, eating donated kai, drinking

cups of tea and of course chatting to each other.

Long-standing member Crete Pinkham says she enjoys "getting out of the house and meeting other kaumatua." Although the group has a "Māori focus", everyone is welcome; they have Pasifika and Pākehā members who are part of this "family".

Co-ordinator Marcia Crawford said they are starting a ukelele class, and practising Xmas carols to perform at upcoming Maraenui public events.



Marcia Crawford (Co-ordinator), Tieri Morris, Crete Pinkham and Joe Broughton.

Pania and Karitoki

Pania was a beautiful maiden who lived in the sea. By daylight she swam about with other sea creatures but after sunset would go to a stream that ran into the bay where the city of Napier now sits.

Karitoki, the handsome son of a Māori chief, met Pania at this stream. He had never seen someone so beautiful and instantly fell in love. Pania fell in love also, and they pledged their lives to each other and were secretly married. Pania and Karitoki went to his whare (house), and at sunrise Pania prepared to leave but Karitoki tried to stop her. She explained that as a creature of the ocean, when the sirens of the sea called her each morning, she could not survive if she did not go to them. She promised to return every evening and their marriage continued on that basis.

Karitoki boasted to his friends about his beautiful wife, but no one believed him because they had never seen her. Frustrated by this, Karitoki consulted a kaumātua. The kaumātua told Karitoki that being a sea creature, Pania would not be allowed to return to the sea if she swallowed cooked food.

That night, as Pania slept, Karitoki took a morsel of cooked food and put it in Pania's mouth. As he did so, Ruru the morepork (owl) called a loud warning and Pania awoke. Horrified that Karitoki had put her life in jeopardy, Pania fled to the sea. Her people came to the surface and drew her down into the depths. Karitoki never saw her again.

When people now look deep into the water over the reef, some say they can see Pania with arms outstretched, appealing to her former lover. It is unknown whether she is imploring him to explain his treachery, or expressing her continuing love.

The sea off Napier is now protected by Moremore, the son of Pania and Karitoki. He is the kaitiaki (guardian) of the area, a taniwha (spirit) who often disguises himself as a shark, a stingray or an octopus.

source: Wikipedia

Pat Magill – still going strong at 96!

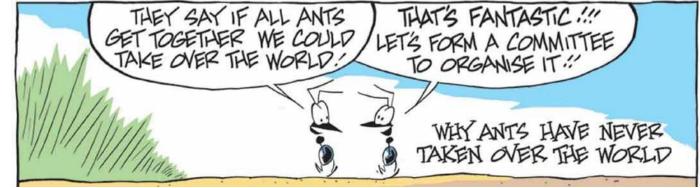
Specially loved by Napier's Māori residents, Pat Magill reached the astounding milestone of 96 years old in September. To celebrate, he held a street party, with karaoke, at his "office" – outside the Pie Man bakery in Maraenui's shopping centre.

Over the two hours, people paid tribute with songs and stories of Pat's many endeavours, including his leading hikoi to Taupō, running social and recreational programmes for rangatahi, Unity Day and Unity Awards, the establishment of the Pilot City Trust, his instigation of the Robert Consedine Treaty workshops, to his marching to Parliament demanding public housing, his work against incarceration, and Pat's record of Treaty-based social activism – to mention just some of his achievements!

At the end, a freshly-baked birthday cake was presented to Pat, and, surrounded by family and friends, he was serenaded with Happy Birthday songs.

long may you live Pat!





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Retirement villages sector launches most significant reform in a decade

New Zealand's retirement village sector has unveiled major changes to the way the industry operates in the most significant voluntary reforms to the industry since legislation was passed in 2003. Among the key changes is a requirement that operators pay interest on outstanding capital sums if a former resident has not been repaid within nine months of leaving a unit. In addition, all operators are being asked to stop charging weekly fees once a unit is terminated and vacated.

Members of the Retirement Villages Association (RVA), which represents operators comprising over 95 per cent of all units including not-for-profits, independents and listed village operators, have approved the changes, which will be trialed for 12 months as part of the organisation's best practice guidelines. The reforms will be voted on at the RVA's AGM next year, and if passed, will become part of the Association's best practice requirements that members' performance will be audited against.

The RVA has also committed to asking members to amend Occupation Rights Agreements (the contract between an operator and resident) to eliminate any perceived unfair clauses. These include clearly setting out responsibilities for repairs and maintenance of operator-owned chattels.

The sector's best practice disclosure guidelines regarding residents' transfer to care will also be recommended to be incorporated into the Retirement Villages' Code of Practice. Furthermore, if a resident is moving from a village without the necessary level of care and needs funds to pay for residential care costs in another facility, village operators will take all reasonable steps to assist them to get a residential care loan from the Ministry of Social Development. If a loan is not possible, the operator will advance sufficient funds to cover the residential care costs with the advance secured against the net proceeds when they are paid out to the former resident.

"Retirement village living is one of the country's most popular housing options with more than 100 New Zealanders moving into a retirement village every week and independent research shows overwhelming satisfaction rates," says Graham Wilkinson, President of the Retirement Villages Association. "However, we have always accepted the need for improvements to the sector's consumer protections regime where they are feasible and make sense.

"Developing and enforcing industry best practice is a more effective and fairer way to resolve these issues rather than legislative upheaval for the sake of it. Our industry's Blueprint is clearly delivering positive outcomes for residents across New Zealand." The sector accepts it is only fair that village operators share some of the pain where a relicensing of a unit takes over nine months, although research shows this was less than 10 per cent of all relicensing in 2021, he says. "That's why we are trialling having members pay interest on any repayment over nine months. This has the benefit of not penalising efficient operators, which a mandatory deadline would do, while encouraging others to up their game."

Stopping weekly fees when residents leave units has already been adopted by the six largest corporate operators and larger independents and dozens more operators will now follow, says Mr Wilkinson. "The operators that do charge fees after a resident leaves are generally smaller or regional operators that simply cannot afford to cease this practice. Operators who are not responsible for the sale of the residential unit or independent owned villages with fewer than 50 residential units will also be exempt from the changes if the business risks failing."

Other changes include clarification on the maintenance of chattels and upgrades of units to meet the Government's Healthy Homes standards. "All of these changes are a continuation of the steps we have already taken to improve our policies and practices such as appointing former MP Hon Jo Goodhew to the RVA's Executive Committee as an independent member to bring older peoples' views to the

"We're prepared to explore other changes, but want to see a more evidenced-based approach before making decisions. "For example, an industry ombudsman may be a good idea, but our initial trialling of a de-facto dispute resolution service suggests the need is extremely low, if at all. "Standardised contracts may be helpful, but what's more important is clarity, communication and the ability for village operators to offer differentiation and innovation, not the lowest common denominator. There's a very real risk that innovation will be stifled if contracts are essentially a template."

The RVA is concerned about the negative unintended consequences of imposing changes to the sector's commercial model, says Mr Wilkinson. "Villages are extremely long-term investments and operators need certainty before they can invest. Developing and fully licensing a village requires substantial capital and takes typically around 5-8 years, and many further years before any cashflow return is received. "If there is any possibility of allowing an adjustment of commercial terms in the future, operators will think twice about future investment."

The sector is also confident residents' needs were generally catered for when they moved into care, he says. "87 per cent of residents moved seamlessly from the village to care. Of the 13 per cent who moved to another facility in 2021, four per cent was because there wasn't the right level of care available in their home village, two per cent needed to make a temporary move because a bed wasn't immediately available, and seven per cent moved away for personal reasons. "This shows that very few residents in villages have trouble moving to care where it is in a village."

"Clearly, it is in the interests of all operators to relicense units as quickly as possible. No operator wants a long drawn out process," says Mr Wilkinson.

Note: the RVA's Executive Director is willing to visit branches to outline the proposals and how they impact on residents and operators. This presentation is available entirely free of charge, but we will need an audience of at least 30 people to justify the costs of travel.

Contact John on 021 952945 to find out more.

Hawke's Bay councils elected for new term (2022-2025):

Napier City Council: Kirsten Wise (Mayor), Hayley Browne, Keith Price, Richard McGrath, Annette Brosnan, Greg Mawson, Maxine Boag, Sally Crown, Juliet Greig*, Graeme Taylor, Nigel Simpson, Ronda Chrystal, Chad Tareha*.

Hastings District Council: Sandra Hazlehurst (Mayor), Eileen Lawson, Wendy Schollum, Malcolm Dixon, Michael Fowler*, Kevin Watkins, Damon Harvey, Simon Nixon, Henry Heke*, Marcus Buddo*, Ana Apatu*, Kellie Jessup*, Renata Nepe*, Tania Kerr, Alwyn Corban, Ann Redstone.

Wairoa District Council: Craig Little (Mayor), Denise Eaglesome-Karekare, Jeremy Harker, Roz Thomas*, Benita Cairns*, Chaans Tumataroa-Clarke, Melissa Kaimoana.

Central Hawke's Bay District Council: Alex Walker (Mayor), Tim Aitken, Jerry Greer, Brent Muggeridge, Kate Taylor, Pip Burne, Gerard Minehan, Kelly Annand, Exham Wichman.

Hawke's Bay Regional Council: Neil Kirton, Martin Williams, Hinewai Ormsby, Jock Mackintosh*, Sophie Siers*, Xan Harding*, Jerf van Beek, Will Foley, Di Roadley*, Charles Lambert, Thompson Hokianga*.

*New councillors

WHY JOIN US? Membership benefits:

- To support an organisation that will advocate (lobby) for our protection and concerns e.g. Superannuation, health, law, justice, local council issues;
- Monthly meetings with excellent speakers that relate to our interests; plus good fellowship with a delicious afternoon tea:
- A free Discount Book with approximately 200 supporting trades and services;
- Save 8 cents a litre off fuel at Challenge Service Stations:
- Cheaper gas, electricity and broadband for Grev Power members:
- Opportunities to be actively involved as a volunteer;
- Ouarterly local newsletter:
- Quarterly Federation magazine;
- Free Accident Insurance: \$2000 paid by AIL insurance in the event of accidental death;
- Savings of up to 35% on Medical Insurance by Vesta Insurance for members aged 70 years and younger;
- Interisland Ferry Fares at off peak rates;
- An Appreciation Volunteers luncheon;
- End of year Christmas luncheon.

TO JOIN, PHONE BRUCE 06 844 5635 OR GO TO OUR WEBSITE www.napiergreypower.org

At our NCC candidates' meeting



Ahuriri Ward candidates



Nelson Park candidates



Onekawa-Tamatea candidates



Taradale candidates

Editorial supplied by Retirement Villages Association

Grey Power Napier Committee 2022-2023



Left, back: Bruce Carnegie, Shona Bayliss, Allie Beattie, Ian Cook, Kay Nesdale, Russ Wyeth Front: Anne Mitchell, Isabel Wood, Linda Mellor, Maxine Boag. absent: Jacquie Hurst.

November Grey Power meeting

When: Tuesday 15 November 1:30 pm

Where: St Columba's Church, Taradale

Who: Andrew Boyd, Interim District Director

Te Whatu Ora (Health New Zealand)
Te Matau a Maui (Hawke's Bay).

What: Andrew will be providing an overview of the

health and disability system reforms.

Christmas Luncheon

Tuesday, 29 November

at Pukemokimoki marae

Ring Bruce 06 844 5635 to book



Sender: Napier & Districts Grey Power

PO Box 4247 Marewa 4143

